

SAKAL SERVICES:

NEKRTC provides 06 services under “SAKAL” to the Public. The details of the services and the disposal pattern has been displayed in Annexure-10

Annexure-10 **SAKALA SERVICES**

North Eastern Karnataka Road Transport Corporation : Central Offices, GULBARGA

SL. NO	Sakala Services	Designated officer(DO)	Stipulated period for DO	Competent Authority (CA)	Stipulated period for CA	Appellate Authority (AA)	Stipulated period for AA
1	Student Bus pass	Depot Manager	7 working Days *	Divisional traffic officer	15 Working Days	Divisional Controller	7 working Days
2	Freedom Fighters free Bus pass	Divisional traffic officer	15 working Days**	Divisional traffic officer	15 Working Days	Chief traffic Manager, CO GLB	7 working Days
3	Physically Challenged concessional bus pass	Divisional traffic officer	15 working Days***	Divisional traffic officer	15 Working Days	Chief traffic Manager	7 working Days
4	Accident relief Fund	Divisional traffic officer	30 working Days	Divisional traffic officer	30 Working Days	Chief traffic Manager (Secretary ARF, CO GLB)	7 working Days
5	Visually challenged free bus pass	Divisional traffic officer	15 working Days****	Divisional traffic officer	15 Working Days	Chief traffic Manager, CO GLB	7 working Days
6	Freedom fighters widows Bus Coupons	Divisional traffic officer	15 working Days*****	Divisional traffic officer	15 Working Days	Chief traffic Manager, CO GLB	7 working Days

NOTE:

* Students have to submit filled-in application to the concerned Educational Institutions. Then Institutions has to submit these applications to concerned Depot Manager. Afterwards Depot Manager has to send prepared passes to the concerned Institutions within 7 days.

** Freedom Fighters have to submit an application to the concerned Dy. Commissioner, with all requisite documents. In turn Dy.Com. Passes an order to issue Bus pass. Divisional Traffic Officer has to issue these passes.

*** After receipt of an application from the beneficiary, Divisional Traffic has to issue bus pass within 15 days.

**** After receipt of an application from the beneficiary, Divisional Traffic has to issue bus pass within 15 days.

***** Freedom Fighters wife/widows have to submit an application to the concerned Dy. Commissioner, with all requisite documents. In turn Dy.com. Passes an order to issue Bus-coupons. Divisional Traffic Officer has to issue the Bus-coupons.